

IUA Commercial Crime Underwriting Conference 2026



Monday 12th October 2026

The IUA Commercial Crime Underwriting Group presents an educational afternoon focused on the evolving commercial crime landscape and how insurance is responding.

VENUE: Ludgate Room, Cavendish Conference Centre, One America Square, London, EC3N 2LB

1.30pm Registration with Tea/Coffee

2:00pm Event Introduction and Welcome Address

2:10pm **The Broker's Perspective**

James Pallett (*Director, Verde*) - Chair

Matt Klein (*National Fidelity Product Lead, U.S. Lockton*)

Emma Ball (*Head of D&O - Financial Services Group Global Broking Centre, Aon*)

Representative from Marsh

Overview: This panel will explore current client concerns and key developments in the commercial crime market. Panellists will discuss what clients are and are not purchasing, changing levels of demand for crime insurance, and whether existing products remain fit for purpose in addressing evolving fraud, cyber-enabled crime and emerging criminal threats

2:55pm **Trust is not a control, but culture can be: Lessons in fraud prevention, detection and recovery**

Arun Chauhan (*Managing Partner, Tenet Law*)

Robert Brooker (*Founder & Director, UK Identity Fraud Advisory*)

Overview: Arun specialises in complex fraud disputes, investigations and compliance advice arising out of fraud and financial crime with over 20 years of experience. Rob has worked in financial crime and fraud for the past 28 years, with extensive expertise in investigations, fraud risk management and the prevention and detection of financial crime.

This session will explore the realities of fraud in the workplace, examining how and why it occurs, the legal and regulatory framework under ECCTA, and the practical steps organisations of all sizes can take to prevent it. The discussion will also share some war stories and also cover whistleblowing, organisational culture, fraud risk management, and the options available to businesses seeking to recover losses following a fraud event.

3:40pm **Comfort break** - Tea/Coffee served

3:55pm Claims Panel with leading London Market Practitioners

Mark Smith (*Head of Management Liability & Crime, Aviva*) – Chair

Ruth Wilmington (*Director, ASL*)

Additional Representative

Overview: This panel discussion will explore the current commercial crime insurance landscape through real claims examples, highlighting key loss trends and emerging risks. Panellists will consider the growing crossover between commercial crime and cyber exposures and discuss how crime risks may evolve in the years ahead.

4:40pm The National Vehicle Crime Intelligence Service (NaVCIS)

Nigel Collins (*Intelligence Manager, NaVICS*)

Mike Dawber (*Field Intelligence Officer – Freight Desk, NaVCIS*)

Overview: This presentation will examine current cargo theft trends, including national theft statistics, the activities and tactics of organised crime groups (OCGs), and the risks posed by insider threats. It will also explore how stolen cargo is distributed through illicit markets and discuss the importance of cyber resilience.

5:10pm Closing Remarks

5:15pm Networking Reception in the Cornhill Suite

The International Underwriting Association of London (IUA) is the representative body for companies in London providing international and wholesale insurance and reinsurance coverage.

The IUA was formed on 31 December 1998, through the merger of the London International Insurance and Reinsurance Market Association (LIRMA) and the Institute of London Underwriters (ILU). This union brought together the representative bodies for the marine and non-marine sectors of the London company insurance market.

Info: <https://www.iua.co.uk/>

**Please note that this agenda is correct for the time of distribution, and any changes will be updated to delegates.*